

Appendix E: Key Informant Interview Script

Discussion questions asked of key informants are listed below. Due to the flow of discussion or time limitations, all questions may not have been asked.

State Older Adults Strengths and Needs Assessment Key Informant Interview Final Script – May 27, 2004

Thank you for agreeing to talk with me, and for your participation in this project. I anticipate the interview will last about 30 minutes, and appreciate any information you can provide. This interview is important for the success of this assessment, and it will serve to augment our understanding of the needs and strengths of older adults in smaller counties in Colorado. Your answers are completely confidential and will be coded and recorded without names. Although your responses will only be reported as part of a group, it is helpful for accuracy to record your responses. Is it okay if I tape record this interview?

I understand that you work in the _____ community (PROVIDED BY STATE FOR EACH KEY INFORMANT). Please consider this particular area or region when answering the interview questions.

1. What is your role in serving older adults in your area of the state?
2. How would you rate the overall quality of your area of the state as a place to live for older adults? Would you say excellent, good, fair or poor? Why?
3. What do you believe are the biggest contributions made by older adults in your area of the state?
4. What types of services or activities should be added in your area of the state that are not currently provided to help build on these strengths and contributions?
5. From your perspective, what do you think are the biggest areas of need for older adults in your area of the state? Why?

6. I am now going to read a list of problems that older people may face. Please tell me for each if you would say this has been a major problem, minor problem or no problem for older adults in your area of the state or for those you are in contact with? *(For each where “major problem” is selected, follow with prompt – Why do you see this as a major problem? What barriers do older adults face in getting their needs met in this area?)*

a. Getting health care major ☐ minor ☐ no problem ☐

Why do you see this as a major problem?

What are the barriers older adults face trying to get their needs met in this area?

b. Inadequate transportation major ☐ minor ☐ no problem ☐

Why do you see this as a major problem?

What are the barriers older adults face trying to get their needs met in this area?

c. Having enough food to eat major ☐ minor ☐ no problem ☐

Why do you see this as a major problem?

What are the barriers older adults face trying to get their needs met in this area?

d. Performing activities of everyday living..... major ☐ minor ☐ no problem ☐

Why do you see this as a major problem?

What are the barriers older adults face trying to get their needs met in this area?

e. Caregiving..... major ☐ minor ☐ no problem ☐

Why do you see this as a major problem?

Is there a specific kind of caregiving that poses the biggest problem? What is it?

What are the barriers older adults face trying to get their needs met in this area?

7. What older adult programming or services are working well in your area of the state?
8. What older adult programming or services are not provided as well in your area of the state?
9. What types of programs or services should be enhanced to improve the quality of life of older adults in your area of the state?
10. What do you see as the key challenges to providing services to older adults in the more rural communities in your area?
11. How do you think program and service use will change for your area of the state in the next 5 years? 10 years?
12. What ideas do you have to help facilitate older adult use of AAA (“triple A”) and county services?

13. How can AAAs, the State and service providers reach older adults who are underserved or not served in your area?
14. How can AAAs, the State and service providers in your area work together more effectively?
15. Is there anything else you would like to tell me about your older adult population, service provision, etc. that might be important as this assessment and planning process is being implemented?

Thank you very much for your time. Your responses are very important to this assessment process.

We have found that often individuals we interview have additional comments they'd like to make after we end our call. If in the next few days, you feel there is additional information you'd like to share with me, here's my phone number if you'd like to give me a call, 303-444-7863 and, again, my name is Deanna.